POLICY

Quality Policy

Alpha Next Inc.

2026 Edition | English Translation

Cloud infrastructure. Cybersecurity. Digital transformation.

Quality Policy

Alpha Next regards continuous improvement in the quality of services delivered to clients as a core management priority and adopts the following quality policy.

1. Start with the Client's Challenge

We begin with the problem the client wants to solve, rather than selecting a technology or method first. If we believe we cannot help, we say so candidly.

2. Record the Reasons for Decisions

We record design choices, their rationale and the alternatives considered, so the reasoning remains traceable when staff change.

3. Do Not Skip Verification

We do not proceed on the assumption that something should work. We test backup restoration and migration rollback before production deployment.

4. Escalate Bad News Early

We share signs of delays or defects without waiting for certainty and ensure that people who report concerns are not disadvantaged.

5. Review and Improve

We review completed projects and incorporate what we learn into standard procedures.

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Alpha Next Inc. | Taichi Yamada, President & Representative Director